

# Additional services & fees

The following are transaction fees that apply to personal accounts in Canadian dollars (except for US dollar accounts where the fees are charged in US dollars).

Additional services & fees	Fee per item
<b>Chargebacks</b>	
Canadian accounts (all types)	\$7.50
US accounts	\$7.50 (US)
<b>Cheques</b>	
Certifying cheques - Conexus members	\$15.00
Certifying cheques - other	\$25.00
Personalized cheques	Fees vary depending on style and quantity ordered
Post-dated cheques in ATM or held for deposit	\$6.50
<b>Debit cards</b>	
Replacement card	\$10.00
<b>Closing membership/account</b>	
Membership and all accounts within 180 of opening	\$30.00
<b>Collection - send foreign currency on collection</b>	\$10.00
<b>Drafts</b>	
Convera - all bank drafts (Canadian, US, International)	\$7.50
Convera - draft copy/trace request	\$30.00/hour
<b>Duplicate tax slips</b>	
T5, T4RSP, T4RIF, RRSP Official Receipts, etc	\$15.00
<b>Interac® e-Transfers</b>	
To send (including Request Money transfers)	\$1.50 (30 free/month for No-Fee, Heritage, Youth)
To receive	Free
<b>Inactive account notification</b>	\$25.00
<b>NSF items</b>	\$45.00
<b>Overdraft items</b>	\$5.00 + 21% interest/year (rate may vary)
<b>Research of historical data</b>	\$30.00/hour, min \$15.00
<b>RRSP, RESP, RRIF &amp; TFSA</b>	
Transfer out fee	\$100.00/transfer
Inactive account fee	\$25.00/annually
RRSP/RRIF – duplicate official receipt	\$15.00/receipt
RRSP – refund of excess contribution	\$25.00/refund
RRIF – lump sum withdrawal	\$25.00/withdrawal

# Additional services & fees

The following are transaction fees that apply to personal accounts in Canadian dollars (except for US dollar accounts where the fees are charged in US dollars).

Additional services & fees	Fee per item
<b>Safety deposit box annual rental (availability varies)*</b>	
Small	\$42.00
Medium	\$57.00
Large	\$92.00
XLarge	\$150.00
XXLarge	\$250.00
<b>Safety deposit box key replacement*</b>	
One key	Contact your branch
Two keys plus drilling and travel costs	Contact your branch
<b>Statement fees</b>	
Duplicate inter-branch statement or print screen	\$2.50
Special handling (do not mail, etc.)	\$6.50
Paper statement (with exception of registered products and loans)	\$2.50/month
Electronic statement	Free
<b>Stop payment</b>	
Full details	\$20.00
Partial details	\$25.00
Stop all - series (ex: gym membership)	\$20.00 + \$6.50/item returned
Online	\$20.00
Stop payment Convera draft	\$30.00
<b>Telephone services</b>	
Account balances	\$4.00
Transfer requests by phone to branch/Member Contact Centre (does not apply to voice response)	\$6.50
<b>Wires</b>	
To Canadian financial institution	\$40.00 CAD
To US financial institution	\$45.00 CAD
To foreign financial institution	\$55.00 CAD
From other financial institution	\$20.00 CAD

\*All prices are plus GST

Interac® is a registered trademark owned by Interac Inc. and is used under license.