

At my other financial institution, getting a student line of credit/loan was made more difficult than it had to be. Because I'm a student with hardly any credit, they didn't trust that I would pay back the loan on my own. I tried to get cosigners but they rejected them every time, including my grandfather because of his age even though they said there would be no age limit. I had to go back and forth to this financial institution because they would never follow up or return my calls and when I'd ask how the process was coming along, they never had an answer. They also misplaced documents they needed to prove that I was employed and in school.

After coming from a very negative experience at my previous financial institution, Conexus really raised my standards of what to expect. They welcomed my entire family with open arms and expressed their gratitude to us for becoming members. There has never been a time where I've felt frustrated or uncertain about any business I've done with Conexus. They always reach out to follow up and make sure things are all in order before I leave the branch. I feel safe and appreciated at Conexus and most importantly, respected. Being a young adult I know all too well when any "grown-up" tasks are to be accomplished it's assumed that we aren't capable of making these big life-changing decisions but Conexus put its faith in not only me but also many members of our community.

I'm going to medical school in 4 years and all of my success and future success is made possible because of the knowledgeable and caring staff at Conexus. When signing up and applying for a student line of credit I had the pleasure of dealing with Caleb who not only made me feel very welcome but also set up my online banking on my phone and got my credit card all set up online making it less of a hassle for me. Once I was all set up with my new accounts, Caleb called me to make sure everything was working smoothly and checked to see if I had any questions. I was thoroughly impressed by the dedication and hard work that every staff member I've dealt with contributes.

Many of my friends made the switch to Conexus and now I know why. The team at Conexus really went above and beyond to help my family and I want to share this with everyone I can. I have never been so impressed right off the bat. The standards at Conexus are so much higher than other financial institutions and I believe Conexus is the very best in the industry. Not only did Conexus make an outstanding first impression but they made one that lasts! I recommend Conexus any time that I can. Conexus has taken care of all of my needs and I'm so thankful to be a part of this community.

- Michaela